## SAVE THE PATIENT HEALTH CARING CARD

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#### It is your RIGHT

- 1. To be treated with dignity and respect
- 2. To ask questions
- 3. To receive information from your doctor
- To request a person to communicate with you in your own language
- 5. To receive your medical records
- 6. To obtain a second opinion
- 7. To tell your doctor your symptoms, concerns, or other personal, religious or cultural beliefs
- 8. To privacy

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### What should you do before you go to the doctor or hospital?

- 1. Bring list of medicines you take
  - How many times per day and dosage
  - Vitamins, herbal, over-the-counter medicines
- 2. Bring your insurance card and know your benefits
- 3. Know your medical history
- 4. Write down what is bothering you
- 5. Bring a list of questions for your doctor
- 6. Call in advance of visit to request someone to help
- who speaks your language
  7. Inform them of your need to have a doctor, man or
- woman, based on your religious or cultural beliefs
- 8. If you can, bring a relative or friend with you

### At the doctor's office, clinic or hospital:

- You can ask the doctor to explain, repeat or write down what you do not understand or want to remember
- During or after the exam, you may ask:
  - 1. What is wrong with me? 2. What is the reason?
    3. Is there a name for this illness? 4. What does this
  - fever or pain mean? **5.** What causes this problem?
  - 6. What do we do? 7. What are the tests you want me to take? 8. Why do I need them? 9. Are there risks? 10. If I need surgery, what are the risks? 11. Do I have
  - other choices? **12.** If not, I want a second opinion.

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## Questions for your doctor and pharmacist:

- 1. What medicines are you giving me, and why?
- 2. When should I take these medicines?
- **3.** How long should I take them? Are there side effects?
- **4.** Is it safe to take this with other medicines?
- 5. What should I do if I don't feel better?

**Reminder:** Keep a list of medications you take in your wallet with the name, dose, and how often you take them. Include vitamins, herbal and over-the-counter medicines.

#### HEALTH HISTORY EMERGENCY HELP

 Heart Disease
 HIV/AIDS
 Dose:

 High Blood Pressure
 Diabetes
 Dose:

 Asthma/Lung Disease
 Cancer
 Dose:

 Stomach Problems
 Dose:

SAVE THE PATIENT 312.440.0630 www.SAVETHEPATIENT.org